SOUTH BEACH CASINO & RESORT

Guest Service Representative

Job Summary

The Guest Services Agent is responsible for assisting guests checking in and out of hotel by ensuring payment, assigning room and keys accordingly while providing exceptional customer service. The Guest Services Agent supports and assists in the promotion and execution of all marketing initiates for guests and patrons by delivering superior customer service.

Qualifications and Requirements

As a Guest Services Agent you are usually the first point of contact within the Hotel for all guests and in most case the last point of contact as well; therefore, the delivery of superior customer service is always required. Ideally you have prior customer service or experience in guest services for a least one year. Additionally, some computer skills to efficiently operate rooming and accommodation management system are required.

We are open 24 hours a day, 7 days a week, the successful applicant must be available to work various shifts and holidays.

Perks:

- Competitive Wages
- Travel Allowance
- Company paid benefits
- Pension
- Subsidized Meal Program

Please send your resume or application to:

hr@southbeachcasino.ca

Please Apply by 4:00pm on October 10, 2025.