



## JOB DESCRIPTION

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**Job Title:** Slot Attendant  
**Department:** Casino Operations  
**Reports To:** Slot Manager

### About us

South Beach Casino & Resort is a leading company in the gaming and entertainment industry. As a legendary award-winning world-class resort, South Beach Casino & Resort offers a culture of gracious hospitality and comfort, featuring expansive food, beverage, and gaming offerings.

### Job Summary

Slot Attendants will receive thorough training from South Beach Casino & Resort to provide excellent customer service and technical attendance for slot machines. Supporting the business through strong customer relations, following practices & procedures under gaming regulations, and attending to machine needs such as adding ticket rolls.

### Essential Duties and Responsibilities

- Provides friendly and helpful customer service to all patrons on the gaming floor
- Maintains custody of the Attendants' inventory of currency, forms, documents, and records to operate a cash float on the casino floor
- Alerts a Security Officer, Slot Manager or Shift Manager of suspicious or questionable customer behavior
- Alerts Slot Manager or Shift Manager of jackpots in addition to the marketing department
- Assists with jackpot paperwork and provides patrons with copies of any required documents
- Performs preventative maintenance and repairs relative to gaming equipment
- Observes functioning of installed electronic gaming machines or systems and reports malfunctions to management
- Completes Slot incident reports as required
- Stays up to date on machine locations and new games
- Performs minor housekeeping duties that support patrons using slot machines
- Practices Health & Safety guidelines
- Complies with all Anti-Money Laundering (AML)/Anti-Terrorist Financing (ATF) policies and procedures
- Cleans slot machine after each use and pushes in chairs
- Ensures physical distancing protocols throughout the gaming floor and, safety regulations are adhered to
- Assists other departments as necessary in support of the success within the organization

### Qualifications and Requirements

Prior experience working with slot machines or VLTs and providing customer service to a large, diverse clientele is considered an asset. Demonstrated communication and interpersonal skills with the ability to build relationships for future business are ideal. The ability to assist, collaborate and maintain a teamwork-orientated mindset with other team members. Experience in cash handling is considered an asset.



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### Physical Requirements

Slot attendants must have the ability to work in a loud and bright environment, lift to 50lbs, push in chairs, and bend/use arms consistently.

The incumbent must obtain and maintain approval from the Liquor, Gaming and Cannabis Authority of Manitoba.

### Benefits

- Competitive Salary
- Dental care
- Vision care
- Health care
- Employee assistance program
- Wellness program
- Pension Plan

### How To Apply

Please send your Cover Letter & Resume the following:

- Apply online at <https://www.southbeachcasino.ca/careers/>
- Email at: [hr@southbeachcasino.ca](mailto:hr@southbeachcasino.ca)
- Fax: (204)766-2266
- Mail: PO BOX 777 Scantebury, MB R0E1W0
- In-Person at the Hotel

The incumbent must obtain and maintain approval from the Liquor, Gaming and Cannabis Authority of Manitoba.

We seek diversity in our workplace. Indigenous Persons, Women, Visible Minorities, and Persons with a disability are encouraged to self-declare on their resume or cover letter.

Thank you to all applicants. However, only those selected for an interview will be contacted.