



## JOB DESCRIPTION

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**JOB TITLE:** Inspector  
**DEPARTMENT:** Table Games  
**REPORTS TO:** Pit Manager/Shift Manager

### **JOB SUMMARY**

Operates, supervises, and conducts table games in accordance with gaming procedures and internal controls while leading a team of dealers in support of overall customer satisfaction.

### **ESSENTIAL DUTIES AND RESPONSIBILITIES**

- Promotes and encourages positive customer relations
- Recognizes and manages internally issued promotional coupons and handles as appropriate
- Coach, train, and develop dealers on games, policies, and procedures
- Computes payable odds to pay winning bets; pays winning bets and collects losing bets
- Oversees gaming tables by implementing procedures and monitors performance of personnel to ensure smooth and efficient gaming operations in accordance with gaming procedures
- Handles customer complaints/compliments in a timely and professional manner
- Tracks gameplay in support of marketing initiatives
- Coordinates dealer schedules and ensures that assigned tables are properly and sufficiently equipped
- Ensures food & beverage service is maintained as requested and needed
- Complies with all AML/ATF policies and procedures
- Other related and compatible duties as assigned concerning the Table Games department

### **SUPERVISORY RESPONSIBILITIES**

Directly supervises and leads the dealer team. Trains, develops, and performance manages the table games team in a fair, equitable and consistent manner that is supported by documentation. Moreover, the Inspector is responsible for ensuring all policies and procedures related to table gameplay are carried out, adhered to, and executed appropriately in a timely manner.

### **QUALIFICATIONS AND REQUIREMENTS**

Ideally, you have two years of experience dealing cards in two or more games; accompanied, by prior supervisory experience in a customer service environment. As a team player, you can build relationships with a diverse group of customers, players, and staff with the flexibility to meet the needs of the business. To perform this job successfully, an individual must be able to perform each essential duty satisfactorily.



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### **PHYSICAL REQUIREMENTS**

This role is physically demanding around standing and bending while using both hands in a loud work environment.

The incumbent must obtain and maintain approval from the Liquor, Gaming and Cannabis Authority of Manitoba.

### **Benefits**

- Competitive Salary
- Dental care
- Vision care
- Health care
- Employee assistance program
- Wellness program
- Pension Plan

### **How To Apply**

Please send your Cover Letter & Resume the following:

- Apply online at <https://www.southbeachcasino.ca/careers/>
- Email at: [hr@southbeachcasino.ca](mailto:hr@southbeachcasino.ca)
- Fax: (204)766-2266
- Mail: PO BOX 777 Scantebury, MB R0E1W0
- In-Person at the Hotel

We seek diversity in our workplace. Indigenous Persons, Women, Visible Minorities, and Persons with a disability are encouraged to self-declare on their resume or cover letter.

Thank you to all applicants. However, only those selected for an interview will be contacted.