



JOB DESCRIPTION

Job Title: Surveillance Operator

Department: Surveillance

Reports To: Surveillance Manager

About us

South Beach Casino & Resort is a leading company in the gaming and entertainment industry. As a legendary award-winning world-class resort, South Beach Casino & Resort offers a culture of gracious hospitality and comfort, featuring expansive food, beverage, and gaming offerings.

Job Summary

The Surveillance Operator is responsible for protecting the assets and interests of South Beach Casino & Resort by monitoring all guests, visitors, and employees. Through the camera, monitoring Surveillance ensures that all laws, rules, regulations, and policies are maintained. Monitors table and electronic gameplay for any infractions of house rules.

Essential Duties and Responsibilities include

- Ensures the safety of patrons, employees, and property of the Resort
- Promotes positive public relations
- Responsible for surveillance functions at assigned station
- Observes participants in table games detect cheating, identify rule violators, and monitors persons designated, suspicious or persons of interest
- Notifies management of all suspicious activity within the Resort
- Records and reports any irregular gaming activity
- Creates and writes up various reports and records
- Upholds all information conveyed in Surveillance Department with strict confidentiality
- Uses a computer and various types of software
- Monitors and communicates with security personal in crises
- Executes Emergency Response Plan in crises and Practices Health & Safety guidelines
- Complies with all AML/ATF policies and procedures
- Other duties as deemed necessary or as directed for the overall success of the Resort

Qualifications and Requirements

Ideal candidates are familiar with Table Games, Manitoba Liquor Laws, and familiarity with emergencies. Through clear communication with an emphasis on clear verbal communication, articulate writing skills and attention to detail, you can manage multiple tasks and events that need attention and monitoring. Prior use of joystick or keyboard operations and use of Microsoft Office programs is necessary. A teamwork approach with an easy-going personality and flexibility are ideal to meet the needs of the 24/7 department. Surveillance Operators must practice a clear understanding of confidentiality and conflict of interest policies. An individual must be able to perform each essential duty satisfactorily.

Physical Requirements

Physically you need to be able to bend, lift, move and operate keyboard equipment on a day-to-day basis for the entire shift.



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BENEFITS

- Competitive Salary
- Dental care
- Vision care
- Health care
- Employee assistance program
- Wellness program
- Pension Plan

The incumbent must obtain and maintain approval from the Liquor, Gaming and Cannabis Authority of Manitoba.

We seek diversity in our workplace. Indigenous Persons, Women, Visible Minorities, and Persons with a disability are encouraged to self-declare on their resume or cover letter.

How To Apply

Please send your Cover Letter & Resume the following:

- Apply online at <https://www.southbeachcasino.ca/careers/>
- Email at: hr@southbeachcasino.ca
- Fax: (204)766-2266
- Mail: PO BOX 777 Scantebury, MB R0E1W0
- In-Person at the Hotel

Thank you to all applicants. However, only those selected for an interview will be contacted.