



JOB DESCRIPTION

Job Title: Room Attendant
Department: Hotel
Reports To: Executive Housekeeper/ Room Attendant Supervisor

About us

South Beach Casino & Resort is a leading company in the gaming and entertainment industry. As a legendary award-winning world-class resort, South Beach Casino & Resort offers a culture of gracious hospitality and comfort, featuring expansive food, beverage, and gaming offerings.

Job Summary

Room Attendants are responsible for keeping the hotel rooms, hallways, and common traffic areas in a clean and orderly condition; for overall customer satisfaction while promoting positive interactions with guests.

Essential Duties and Responsibilities

- Promotes positive customer relations by providing prompt, courteous and efficient service to all patrons and guests
- Helps other team members when required
- Stock and fill caddy cart with supplies
- Strip room of dirty linen and terry
- Handles all guests' personal belongings with care
- Delivers all lost and found items to the Housekeeping Department office
- Ensures valuables and personal belongings are not disturbed, touched, or left unattended
- Cleans room, sitting area and bathroom to the highest standard level
- Remakes bed(s), replaces terry, organized closets, and drawers as necessary
- Restocks and sets toiletries in the standard format
- Cleans coffee pot and replace used condiments
- Checks drawers, under the bed and other spots in the room to ensure they are empty of guest's personal belongings
- Takes dirty laundry to chute assist laundry from time to time
- Complies with confidentiality and privacy guidelines and practices Health & Safety guidelines
- Occasionally assists in the setup equipment including, tables and chairs for special events
- Other duties as deemed necessary or as directed for the overall success of the hotel

Qualifications and Requirements

A strong teamwork attitude with initiative, motivational skills, attention to detail and strong work ethic is necessary. Prior experience in house cleaning, building housekeeping or property management is considered an asset.

Physical Responsibilities

Physically you need to be able to bend, lift, move and operate equipment at various heights on a day-to-day basis.



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Benefits

- Competitive Salary
- Dental care
- Vision care
- Health care
- Employee assistance program
- Wellness program
- Pension Plan

How To Apply

Please send your Cover Letter & Resume the following:

- Apply online at <https://www.southbeachcasino.ca/careers/>
- Email at: hr@southbeachcasino.ca
- Fax: (204)766-2266
- Mail: PO BOX 777 Scantebury, MB R0E1W0
- In-Person at the Hotel

The incumbent must obtain and maintain approval from the Liquor, Gaming and Cannabis Authority of Manitoba.

We seek diversity in our workplace. Indigenous Persons, Women, Visible Minorities, and Persons with a disability are encouraged to self-declare on their resume or cover letter.

Thank you to all applicants. However, only those selected for an interview will be contacted.