



JOB DESCRIPTION

Job title: Restaurant Server

Department: Food and Beverage Department

Reports To: Restaurant Manager

About us

South Beach Casino & Resort is a leading company in the gaming and entertainment industry. As a legendary award-winning world-class resort, South Beach Casino & Resort offers a culture of gracious hospitality and comfort, featuring expansive food, beverage, and gaming offerings.

Job Summary

Servers are responsible for providing superb customer service in the areas of; food delivery in a timely and professional fashion to all guests and patrons, seating guests, taking orders, and receiving payment.

Essential Duties and Responsibilities

- Promotes positive customer relations by providing prompt, courteous and efficient service to all patrons and guests.
- Presents menu, answers questions and makes suggestions regarding food and specialties.
- Enters orders into POS system.
- Retrieves orders from the kitchen area.
- Serves all guests and patrons according to established standards of quality.
- Observes guests and follow up to respond to any additional requests; determine when the meal is completed
- Total's bill and accepts payment from guests and patrons or refers them to a cashier
- Ladles soup and brews coffee, refills condiments
- Prepares supplies for guests by rolling cutlery and ensuring menus are clean and tidy
- Clears and resets tables
- Vacuums and wipes down table and chairs clean common areas
- Assists other servers as needed by running food, clearing tables, or serving beverages
- Participates in training new staff as needed
- Maintains Health & Safety standards
- Practices Serving it Safe guidelines under provincial laws
- Communicates with management on guest compliments and complaints promptly
- Other duties as deemed necessary for the support of a successful food & beverage department

Qualifications and Requirements

One year of serving experience in a licensed establishment is preferable. Customer service experience working with the public in a diverse environment would be beneficial. Food Handlers certificate, POS usage, and cash handling experience are necessary for the role. Flexibility, with the ability to serve a fast-paced large volume environment. While maintaining standards in service and food delivery is essential.



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Physical Requirements

Servers need the ability; to walk carrying trays up to 8lbs, bend and lift and use hands consistently. All servers are required to obtain and maintain Smart Choices Certification, responsible alcohol service safety program.

Benefits

- Competitive Salary
- Dental care
- Vision care
- Health care
- Employee assistance program
- Wellness program
- Pension Plan

The incumbent must obtain and maintain approval from the Liquor, Gaming and Cannabis Authority of Manitoba.

How To Apply

Please send your Cover Letter & Resume the following:

- Apply online at <https://www.southbeachcasino.ca/careers/>
- Email at: hr@southbeachcasino.ca Fax: (204)766-2266
- Mail: PO BOX 777 Scanterbury, MB R0E1W0
- In-Person at the Hotel

We seek diversity in our workplace. Indigenous Persons, Women, Visible Minorities, and Persons with a disability are encouraged to self-declare on their resume or cover letter.

Thank you to all applicants however only those selected for an interview will be contacted.