



## JOB DESCRIPTION

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**Job Title:** Lounge Servers  
**Department:** Food and Beverage  
**Reports To:** Lounge Manager

### About us

South Beach Casino & Resort is a leading company in the gaming and entertainment industry. As a legendary award-winning world-class resort, South Beach Casino & Resort offers a culture of gracious hospitality and comfort, featuring expansive food, beverage, and gaming offerings.

### Job Summary

To provide punctual, quality beverage and food service to all guests and patrons in the lounge while providing exceptionally friendly service. Following Manitoba Liquor Laws, rules and regulations and standards within the lounge.

### Essential Duties and Responsibilities

- Serves and greets all Customers in a professional and friendly manner
- Takes orders for food and beverages and serves guests and patrons in the lounge
- Completes all required preparation duties for the continued flow of service for all guests and patrons during hours of operation
- Follow up with guests and patrons to ensure quality service
- Issues bills and collects monies courteously and efficiently
- Ensures tables and areas are clean for potential customers and bus-occupied tables as needed or requested by customers
- Restocks and fills as needed
- Bring all dish bins to the kitchen as needed
- Participates in training new staff as needed
- Assists restaurant and Bartender as needed or requested
- Maintains Health & Safety standards
- Practices Serving it Safe guidelines under provincial laws
- Other duties as deemed necessary for the support of the success within the food and beverage department

### Qualifications and Requirements

The beverage server is responsible for providing excellent service to all patrons and guests. One year servicing food & beverage in a lounge or bar atmosphere is preferred; other customer service experience will be considered an asset. Must possess or be willing to obtain the "Smart Choices" Certification under Manitoba Liquor Control Commission.

### Physical Requirements

Servers need the ability to walk carrying trays up to 8lbs, bend, and lift and use hands consistently. All servers are required to obtain and maintain Smart Choices Certification, responsible alcohol service safety program.



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### Benefits

- Competitive Salary
- Dental care
- Vision care
- Health care
- Employee assistance program
- Wellness program
- Pension Plan

The incumbent must obtain and maintain approval from the Liquor, Gaming and Cannabis Authority of Manitoba.

### How To Apply

Please send your Cover Letter & Resume the following:

- Apply online at <https://www.southbeachcasino.ca/careers/>
- Email at: [hr@southbeachcasino.ca](mailto:hr@southbeachcasino.ca)
- Fax: (204)766-2266
- Mail: PO BOX 777 Scantebury, MB R0E1W0
- In-Person at the Hotel

We seek diversity in our workplace. Indigenous Persons, Women, Visible Minorities, and Persons with a disability are encouraged to self-declare on their resume or cover letter.

Thank you to all applicants however only those selected for an interview will be contacted.